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Strata Media Application Server

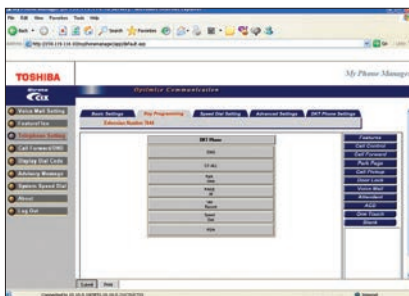
Multiple Applications on a Single Integrated Platform

The Strata® Media Application Server integrates with the Strata CIX™ to host a variety of value-added applications within one platform. Because it reduces the need for multiple servers to support each application separately, the Strata Media Application Server dramatically decreases the cost and complexity of deploying multiple applications. Available in two size platforms, the Strata Media Application Server fits every Strata CIX system and every budget.

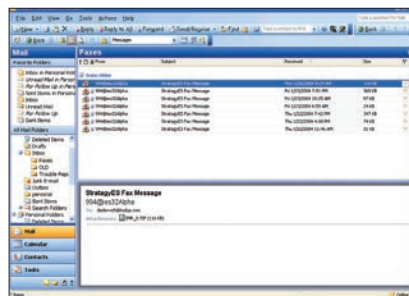
Applications include Auto Attendant, Voice Mail, Automated Speech Recognition (ASR), Text-to-Speech, Fax, Unified Messaging, Interactive Voice Response (IVR), Automatic Call Distribution (ACD),

ACD Reporting, Call Manager, FeatureFlex® adaptability tools, and browser-based system administration.

The Strata Media Application Server is one of the first devices that combine voice applications from multiple vendors onto a single platform using Host-based Media Processing (HMP) technology. The advantage of HMP is that it eliminates the need for expensive voice resource boards and provides a sleek, efficient IP-based solution.



My Phone Manager®



Unified Messaging



Call Manager



Network eManager®

Demonstration												
Agent Traffic for All Agents												
Agent	Calls	Time	%	Call	Calls	Time	%	Call	Calls	Time	%	Call
Total	0	0:00	0.0	0.0	0	0:00	0.0	0.0	0	0:00	0.0	0.0

ACD Reporting



User Adaptable Solutions

SPECIFICATIONS

Model	MicroMAS (MicroMAS-D/MicroMAS-H)	2U MAS						
Capacities	Up to 8 ports assigned as either 8 voice mail ports, 8 ACD ports, or a combination of voice mail ports and ACD ports. Voice Mail message storage up to 5,000 hours.	Up to 32 HMP ports assigned as 32 voice mail ports or 32 ACD ports, or up to 16 voice mail ports and up to 16 ACD ports. Voice Mail message storage up to 5,000 hours.						
Measurements <i>Metric</i> <i>English</i>	Width 309 mm 12.2 in.	Height 84 mm 3.3 in.	Depth 325 mm 12.8 in.	Weight 6.81 kg 15 lbs.	Width 440 mm 17.3 in.	Height 88 mm 3.5 in.	Depth 609 mm 24 in.	Weight 15.9 kg 35 lbs.
Power Supply Unit (PSU)	Initially Built-in	Initially Built-in						
Primary AC Power	Standard configured: 115VAC, at 6 amps, 50Hz -60Hz. Switch configured: 230VAC at 3.5 amps, 50Hz -60Hz.	Input AC 120VAC, 5.67 amps max. 400 watts per cabinet. AC Freq. Single-phase amps, (50Hz - 60Hz).						
Power Backup	An Uninterruptible Power Supply (UPS) is required for power backup similar to the ones used for computer systems and networking equipment.							
Cooling	One chassis fan, one CPU fan	Two rear fans, one power supply fan, one CPU fan						
Operating Temperature	32°F ~104°F (0°C ~40°C)	32°F ~122°F (-1.7°C ~50°C)						
Operating Humidity	10%~95% non-condensing	-5%~95% non-condensing						
Storage Temperature	-40°F~140°F (-40°C~60°C)	-40°F ~158°F (-40°C ~70°C)						
Chassis Installation	Table-mount	19" Rack-mount (2U height)						
Compliance	UL E199948	Safety: UL/CSA 60950-1:2003 (UL RecognitionMark). EMI Verification: Verified to FCC, Class A.						
Data Storage Media	80GB Serial ATA Hard disk drive	80GB Serial ATA Hard disk drive						
CD Drive	CD-R\RW	Slimline DVD-RW						
PCI Slots	Two half length	Two full length						
USB Ports	Two – rear connection	Three – front side connection						
Serial I/O Ports	Two – rear connection	Two – front side connection						
CPU	2.93 GHZ Celeron D	2.4 GHZ Pentium 4						
Memory	Standard 512 MB (MicroMAS-D)/1 GB (MicroMAS-H)	1 GB standard (2 GB maximum)						
Operating System	Microsoft Windows XP Professional	Microsoft Windows XP Professional, Windows Server 2003 (Optional)						
Voice Resources	MicroMAS-H Host-based Media Processing (HMP Ver. 3.0), or MicroMAS-D Dialogic boards (D4PC1U).	Host-based Media Processing (HMP Standard Ver. 3.0)						
Connection to Strata CIX	HMP Single Ethernet IP connection through a network switch, or connection through analog voice ports.	HMP Single Ethernet IP connection through a network switch.						
Network Interface	10/100BaseT Ethernet Connection	1x1000/100/10Mbit, 1x100/10Mbit						
Modem	Optional USB modem supported for remote administration							
Remote Access	Remote access via the network using the Windows® XP Remote Desktop feature.							
Standard Applications	Strategy® ES Voice Mail with Auto Attendant, Token Programming, and 5-seat Unified Messaging. Network eManager browser-based system administration. eMonitor monitoring of alarm conditions from multiple Strata CIX systems. My Phone Manager browser-based personal administration.							
Optional Applications	Additional Strategy ES ports. Strategy ES feature groups additional Unified Messaging seats, Fax, Automated Speech Recognition, Text-to-Speech. Interactive Voice Response capabilities available via Token Programming or custom development. Strata Automatic Call Distribution (ACD) and SYS modules. Insight or TASKE ACD Reporting. Strata Call Manager, Web-based telephone applications. FeatureFlex adaptability/customization tools.							
Application Installation	All application software is pre-installed. Optional applications and Strategy ES feature groups activated through license control. IVR capabilities deployed by Authorized Toshiba Dealers.							
Optional Hardware	Dual redundant power supplies, redundant array of independent drives (RAID*) - levels 1 and 5. *RAID option systems are only sold as turn-key solutions.							

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Toshiba America Information Systems, Inc.
Telecommunication Systems Division

9740 Irvine Blvd., Irvine, CA 92618-1697
To locate an Authorized Dealer, call: (800) 222-5805
National Accounts (800) 234-4873
www.telecom.toshiba.com

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Literature Order #: TSD-CIX-BR-MAS-DS-VG/4500133